



## Chronicles of Healing: A Personal Expedition within the Healthcare Realm of SRM Global Hospitals

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### Opinion

I am delighted to share my extraordinary experience of my journey to recovery at SRM Global Hospitals. From the moment I arrived, I was overwhelmed by the exceptional care and hospitality I received from the dedicated hospital staff. This is my way of expressing my gratitude and admiration for the outstanding service I encountered during my time as a patient.

My journey began when I met with an unfortunate accident while walking on the ramp of our apartment, resulting in a severe injury that I initially underestimated. It soon became apparent that I had a significant fracture, specifically a broken tibia. As I was brought to the Emergency Department at SRM Hospitals, I was met with an immediate sense of relief. The doctors on duty were incredibly attentive, treating me with a level of care and compassion that made me feel as if I had entered a truly world-class hospital.

Upon my arrival, the excruciating pain I was in was addressed promptly. An intravenous line was skillfully administered, providing relief through Acetaminophen resulting in significant alleviation. Medical professionals promptly consulted with the orthopedic department, explaining the intricacies of the fracture, and emphasizing the necessity for surgical intervention. Without hesitation, I opted for admission to the esteemed SRM Global Hospitals.

I was assigned to a specialized medical ward, and the surgical

intervention was slated for July 24, 2023. Throughout the interim period, analgesic medications were administered to alleviate my discomfort. I made the conscious choice to entrust my surgical procedure to the expertise of Dr. Vijay Anand, HOD of SRM Medical College and Research Center, who skillfully executed the operation involving implants and screws. Remarkably, the procedure unfolded under local anesthesia, and I received reassuring communication from Dr. Vijay Anand affirming the successful completion of the surgery with the implant securely in place.

During my seven-day stay in the ward, I found myself in a state of limited mobility. However, I was consistently impressed by the quality of care provided by the nursing staff and other healthcare providers. Every aspect of my recovery was meticulously managed, and I was well-supported throughout my stay. The level of attention and assistance provided was so comprehensive that I rarely needed assistance from my family members. I could confidently place my trust in the capable and compassionate hands of the SRM team. I extend my heartfelt gratitude to each member of the team, from Dr. Vijay Anand Sir to his dedicated colleagues.

The aftercare services I received were equally impressive. Notably, the hospital fees were very reasonable, making quality healthcare accessible to middle-class individuals like me. Furthermore, as a student, I was fortunate to receive a discount, further easing the financial burden. It fills me with pride to share my experience as a patient at SRM Global Hospital, particularly as I am currently pursuing my studies at their Pharmacy College. My experience serves as a testament to their exceptional quality of care and commitment to their patients.

In conclusion, I extend my heartfelt gratitude to the entire SRM Global Hospital team for their exceptional care, dedication, and service. Thank you for making my journey to recovery a remarkable and reassuring one. Your excellence is

truly commendable.

Thank You, SRM Global Hospital Team.