



ANNEX-1

Demographic Characteristics Form

1. Code to be given :.....
2. Gender :.....
3. Age :.....
4. Type of School Graduated from :
5. Place of Residence:.....

ANNEX-2

Semi-Structured Interview Form

- Theme 1 When was the last time you went to hospital?
Theme 2 What did you go for?
Theme 3 What kind of hospital would you like to be treated in?
Theme 4 What are your expectations from physicians?
Theme 5 What are your expectations from nurses?
Theme 6 How do you expect to be communicated with?

ANNEX 3

Information and Consent Form

Dear Participant

The aim of this research is to determine the expectations of Generation Z from health care professionals.

The research is designed to be conducted with Generation Z for one day in a shopping centre on the European side of Istanbul. The research will be conducted by face-to-face interview method with participants who agree to participate in the research until data saturation is reached.

The research will be conducted in the form of a face-to-face focus interview at the convenience of the participants. The research will be conducted with two researcher

interviewers and interviewees.

Interviews will be conducted in a comfortable and calm environment in the shopping centre. It is thought that the interviews will take an estimated 15-20 minutes depending on the length of the answers given by the respondents and according to the information obtained from the research samples. The audio recordings will be deleted immediately.

No fee will be charged to the participants for this research and you will not be given any financial or moral reward. In addition, the researchers and the organisation do not have any financial interest in the research conducted.

Any information obtained as a result of the research will be kept confidential. The results of the research will be used for scientific purposes. If the research is published, the identity information of the participants will be kept confidential.

You are completely free to participate in this research or not. There will be no pressure or coercion in any way if you want to leave the research or if you want to stop participating in the research.

I, (participant name)....., have fully understood the scope and purpose of the research in which I was asked to participate and the responsibilities that fall on me as a volunteer. I had the opportunity to ask questions and discuss the research and received satisfactory answers. I understood that I can stop participating in this research at any time and without having to give any reason, and that I will not face any negative attitude when I stop. Under these conditions, I agree to participate in the research in question voluntarily, without any pressure or coercion.